

Four venues were recognised for their outstanding performance at the European Tour Properties Conference.

Each award was based on measurable results and evaluation in key operational areas.

Finca Cortesin, Spain, was recognised for its excellence in management with the Best Staff Operation Award.

The Best Sales Process award went to Constance Belle Mare Plage, Mauritius, while the friendly, five-star customer service at Quinta do Lago, won the Portuguese resort Best Staff Engagement with customers.

In the year it hosts both The Ryder Cup and the HNA Open de France, a Rolex Series event, Le Golf National, France, won Best Course Presentation.

European Tour Properties Director of Operations Iain McInally said: "These awards are not subjective, they are based on the regular measurement and evaluation of venues that form part of our advisory services.

"While the standards across the network are incredibly high, we are able to see venues make incremental improvements in specific aspects of their operations year-on-year, which ensures standards remain world class."